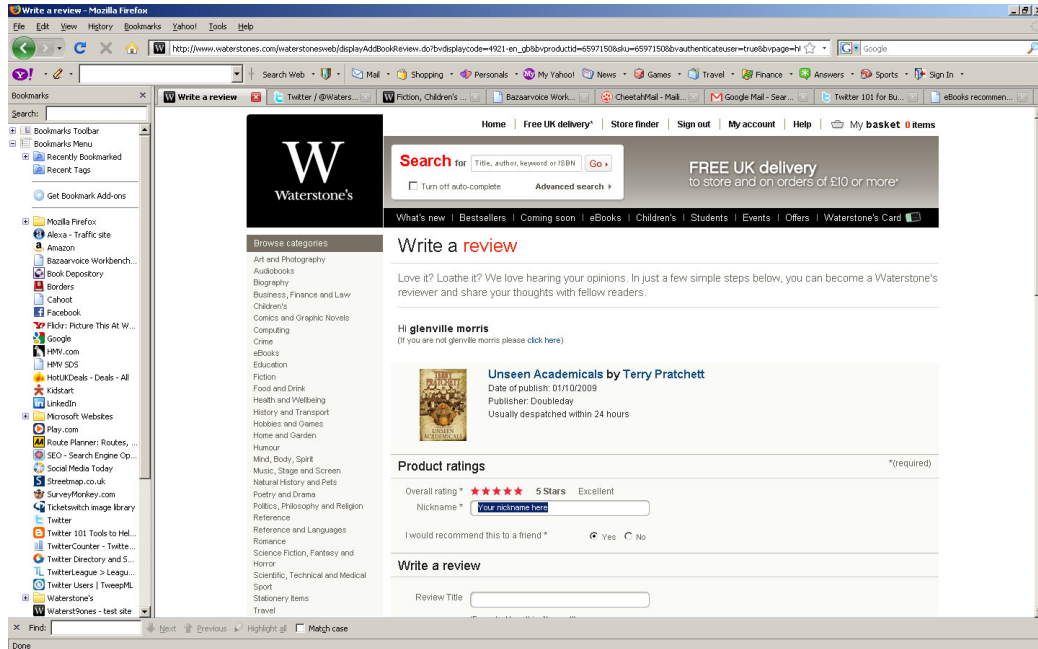


Reviewing books on Waterstones.com

1. To review a product on Waterstones.com you need to set up an account on the website – don't worry, this doesn't mean you need to buy something, unless you want to!

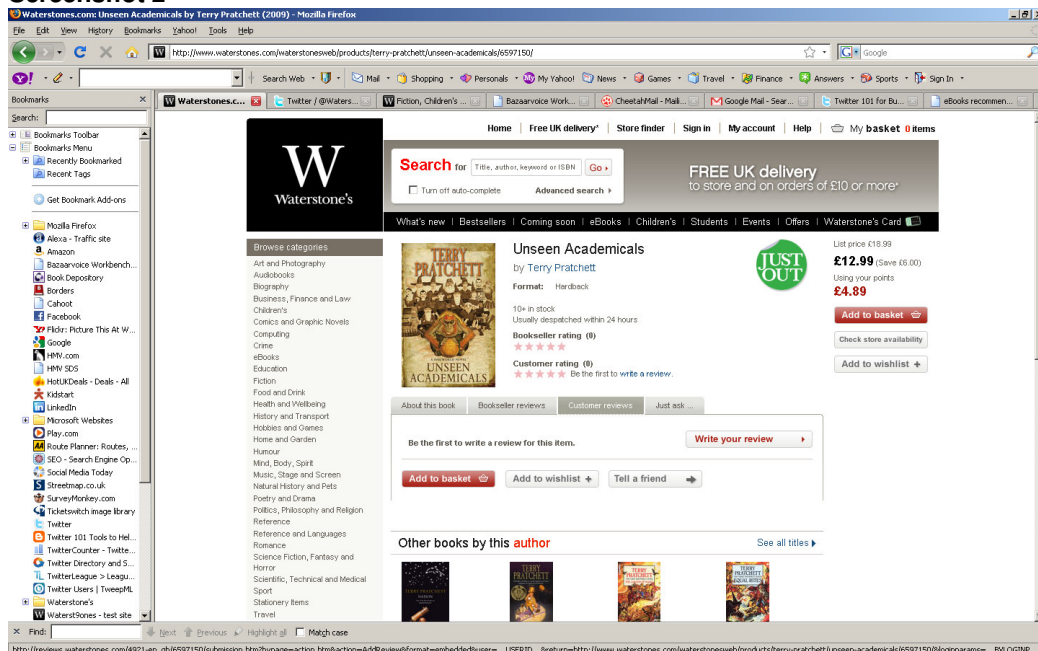
2. When you first use Rating & Reviews or Just ask you will be asked for a nickname (see screenshot 1 below). Once you've entered this nickname the system will remember it so you won't need to type it again.

Screenshot 1



3. To submit a review, click on the 'Write your review' button inside the Customer reviews tab on any product page or on the 'write a/your review' text that appears next to the star rating. (see screenshot 2 below).

Screenshot 2



4. Your review should appear on the website within an hour, but please be aware that some reviews may take longer to come through (up to 72 hours at weekends).

5. Further instructions can be found at

<http://www.waterstones.com/waterstonesweb/pages/review-guidelines/200000038/>

7. If you any questions please email content@waterstones.com

Happy reviewing

The Waterstones.com team

PS Don't forget to check out the **Just ask...** feature on Waterstones.com which uses the same log in details as Ratings & Reviews. Everyone is welcome to ask questions and answer those posed by other customers. Share your knowledge and passion for books!

More info: <http://www.waterstones.com/waterstonesweb/pages/just-ask/1895/>